Non-binding recommended end user prices in EURO

NETAVIS End User Price List 2015

Valid from June 2015

GENERAL Information

NETAVIS sells its products exclusively under its "Terms & Conditions" available on www.netavis.net. The present price list replaces all other NETAVIS price lists issued earlier. All prices mentioned in this price list are RECOMMENDED END USER PRICES and mentioned in EURO excl. tax and customs fees EX WORKS Vienna.

This price list is dedicated to NETAVIS integration partners who may apply these prices to their end users and calculate their own purchase prices reduced by their discount. Prices mentioned are based on the assumption that authorized NETAVIS partners download all software and software components from the NETAVIS FTP server.

Software delivery on DVDs is possible, but charged with additional handling fee. In such case delivery condition remains EX WORKS meaning shipment charges, taxes and fees apply to the recipient. NETAVIS Software GmbH is not liable for any damages after hand-over to the carrier.

Licensing and Billing

NETAVIS accounts only licenses for connected cameras, concurrent users and modules. There is no extra fee (e.g. for a server license). NETAVIS Observer includes a professional server operating system. For obtaining license data you need the number of cameras and users connected to your system. It is possible to enlarge your system with single licenses, except for the Core edition (can be also enlarged, but only in packs).

License Modes

License-less mode: This mode allows you to use the Observer system 15 minutes (without adding any cameras). When you click on the continue button, you move directly to the login window. After 15 minutes, you have to log in to the Observer system again.

Demo license: A demo-license key assigned by NETAVIS Software GmbH allows you to test and use the Observer system in demo license mode with the Enterprise package (see below) with up to 5 users and up to 20 cameras for a defined period (available for 1 and 3 months) with no other restrictions. Only one demo license is possible per server.

Permanent license: After you have entered your full-license key, this mode allows you to use the Observer system without restrictions. The maximum number of users, cameras and modules is restricted only by the number of user, camera and module licenses that you have purchased.

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Content

1 NETAVIS Observer Editions

1.1 Edition table

Features & Modules / Edition	Core	Basic	eXtended	Enterprise	Licensed by
Max number of cameras	12	32	64	unlimited	Camera
Max number of concurrent users	5	10	20	unlimited	User
Max number of interconnected servers	1	1	3	unlimited	Server
Simple Motion Detection	●	●	●	●	Server
Event Management	●	●	●	●	Server
I/O Device Admin (new in 4.6)	●	●	●	●	Server
Rule Administration (new in 4.6)	●	●	●	●	Server
ABS Bandwidth Management	-	○	○	●	Camera
Client for Smartphone & Tablet	○	○	○	○	User
Client for iPad	○	○	○	○	User
Video4Web	-	○	○	○	Session
iCAT Video Analytics	-	○	○	○	Camera
iCAT Traffic	-	-	-	○	Camera
iCAT Number Plate Recognition (new in 4.6)	-	○	○	○	Lane
iCAT Face Detection	-	○	○	○	Camera
iCAT Sabotage Detection	-	○	○	●	Camera
Layout Navigation	-	○	○	○	User
Video Wall Control	-	-	○	○	Client
Archive Encryption	-	-	○	●	Server
Active Directory Integration	-	-	○	●	Server
SNAP XML Interface	-	-	○	○	Session
SNAP URL Interface	-	-	○	○	Session
SNMP Support	-	-	○	○	Server
POS Monitor	-	-	○	○	Project
Caberra (NETAVIS Integration Platform)	○	○	○	○	Project
NETAVIS Dashboard	-	○	○	○	Project

Legend: ● included, ○ optional, - not supported

1.2   NETAVIS Observer Core Edition

1.2.1 Software Packages

The Observer Core Edition is intended for small and smallest single server projects with up to 5 users and 12 cameras. Core licenses are available in packs of 4 cameras, whereas 3 users are included for free. It is possible to enlarge your system with 2 additional user licenses per installation.

Product	Licensing	Code	Price
Observer Core 4-pack	per package	NCL-C-4	€ 220,00
Observer Core 8-pack	per package	NCL-C-8	€ 440,00
Observer Core 12-pack	per package	NCL-C-12	€ 660,00
Observer Core User License	per 2 additional users	NUL-C	€ 110,00

1.2.2 Software Assurance

For detailed information about Software Assurance Agreements and its conditions please refer to section 1.6 Software Assurance & Upgrades in this document.

Product	Licensing	Code	Price
Software Assurance for Core 4-pack for 1 year	per package	SWA-C-4-1	€ 25,00
Software Assurance for Core 4-pack for 3 years	per package	SWA-C-4-3	€ 60,00
Software Assurance for Core 8-pack for 1 year	per package	SWA-C-8-1	€ 50,00
Software Assurance for Core 8-pack for 3 years	per package	SWA-C-8-3	€ 120,00
Software Assurance for Core 12-pack for 1 year	per package	SWA-C-12-1	€ 75,00
Software Assurance for Core 12-pack for 3 years	per package	SWA-C-12-3	€ 180,00

1.2.3 Available Modules for Core Editions

- Client for Smartphone & Tablet
- Client for iPad
- Caberra

For further details please refer to the Edition table at the beginning of this section and to the section 2 NETAVIS Observer Modules.

1.3   NETAVIS Observer Basic Edition

1.3.1 Software Single License

Observer Basic Edition allows small and medium sized single server projects. 32 cameras can be licensed within the NETAVIS Basic edition. Up to 10 user licenses are included for free. With ABS, Clients for iPad, smart phones & other tablets, Video4Web, iCAT Video Analytics, iCAT Face Detection and iCAT Sabotage Detection, NETAVIS Observer Basic offers a wide range of optional modules for your small or medium sized installation.

Product	Licensing	Code	Price
Observer Basic Camera License	per camera	NCL-B	€ 95,00

1.3.2 Software Packages

NETAVIS offers pack of 16 cameras including a special quantity discount. Packs can be combined with single licenses, so the flexibility and adaptability of the system remains completely. 10 User licenses included.

Product	Licensing	Code	Price
Observer Basic 16-pack	per package	NCL-B-16	€ 990,00

1.3.3 Software Assurance

For detailed information about Software Assurance Agreements and its conditions please refer to section 1.6 Software Assurance & Upgrades in this document.

Product	Licensing	Code	Price
Software Assurance for Basic Camera for 1 year	per camera	SWA-B-1	€ 12,00
Software Assurance for Basic camera for 3 years	per camera	SWA-B-3	€ 30,00

1.3.4 Available Modules for Basic Editions

- ABS Bandwidth Management
- Client for Smartphone & Tablet
- Client for iPad
- Video4Web
- iCAT Video Analytics
- NETAVIS Dashboard

- iCAT Number Plate Recognition
- iCAT Face Detection
- iCAT Sabotage Detection
- Layout Navigation
- Caberra

For further details please refer to the Edition table at the beginning of this section and to the section 2 NETAVIS Observer Modules.

1.4 NETAVIS Observer eXtended Edition

1.4.1 Software Single License

Observer Extended Edition supports up to 20 users, 64 cameras and three interconnected servers. All optional NETAVIS modules are available in the eXtended Edition and the optional SNAP XML and SNAP URL provide powerful interfaces to 3rd party systems and applications. So Observer eXtended Edition is the ideal solution for medium sized distributed as well as multi-server systems.

Product	Licensing	Code	Price
Observer eXtended Camera License	per camera	NCL-X	€ 145,00
Observer eXtended User License	per user	NUL-X	€ 145,00

1.4.2 Software Assurance

For detailed information about Software Assurance Agreements and its conditions please refer to section 1.6 Software Assurance & Upgrades in this document.

Product	Licensing	Code	Price
Software Assurance for eXtended for 1 year	per camera and user	SWA-X-1	€ 18,00
Software Assurance for eXtended for 3 years	per camera and user	SWA-X-3	€ 45,00

1.4.3 Available Modules for eXtended Editions

- ABS Bandwidth Management
- Client for Smartphone & Tablet
- Client for iPad
- Video4Web
- iCAT Video Analytics
- iCAT Number Plate Recognition
- iCAT Face Detection
- iCAT Sabotage Detection
- Layout Navigation

- Video Wall Control
- Archive Encryption
- Active Directory Integration
- SNAP XML Interface
- SNAP URL Interface
- SNMP Support
- POS Monitor
- Caberra
- NETAVIS Dashboard

For further details please refer to the Edition table at the beginning of this section and to the section 2 NETAVIS Observer Modules.

1.5 NETAVIS Observer Enterprise Edition

1.5.1 Software Single License

Observer Enterprise Edition supports unlimited users, cameras and interconnected servers, so this is the perfect solution for large-scale installations. Local installations with many servers as well as large distributed systems can all be realized with Observer Enterprise Edition. Optional modules add even more value to the already long list of Observer Enterprise features. The NETAVIS ABS technology, iCAT Sabotage Detection, Archive Encryption as well as Active Directory Integration are included free of charge.

Product	Licensing	Code	Price
Observer Enterprise Camera License	per camera	NCL-E	€ 225,00
Observer Enterprise User License	per user	NUL-E	€ 225,00

1.5.2 Software Assurance

For detailed information about Software Assurance Agreements and its conditions please refer to section 1.6 Software Assurance & Upgrades in this document.

Product	Licensing	Code	Price
Software Assurance for Enterprise for 1 year	per camera and user	SWA-E-1	€ 27,00
Software Assurance for Enterprise for 3 years	per camera and user	SWA-E-3	€ 65,00
Software Assurance for Enterprise for 5 years	per camera and user	SWA-E-5	€ 108,00

1.5.3 Included Modules in Enterprise Editions free of charge

- ABS Bandwidth Management
- I/O Device Admin (new in 4.6)
- Rule Administration (new in 4.6)
- iCAT Sabotage Detection
- Archive Encryption
- Active Directory Integration

1.5.4 Available Modules for Enterprise Editions

NETAVIS Observer Enterprise Edition can be extended by all available modules of NETAVIS. For further details please refer to the Edition table at the beginning of this section and to the section 2 NETAVIS Observer Modules. Please note the already included, free of charge modules stated above.

1.6 Software Assurance, Upgrades & Updates

1.6.1 Software Assurance Agreements

The Software Assurance Agreement entitles the customer to update an existing NETAVIS Observer system to new versions of Observer software within the agreed time period excluding manpower.

The Software Assurance Agreements are available only with the purchase of new licenses or within one year after license purchase date. For installations that are not covered with a Software Assurance, an update can be obtained at the cost of an update fee, as stated below. The end user may terminate the agreement at the end of each contract year respecting an 8 week period of notice.

1 year agreement: The agreement will be automatically renewed for another 12 months at the end of the contract period.

3 and 5 years agreements: The agreement will be automatically transferred to a 12 months agreement at the end of the contract period, thus automatically renewed for 12 months at the rate of a one year agreement.

1.6.2 Upgrade fees between Editions

Upgrade fees between Editions entitle the customer to upgrade between Observer Core, Basic, eXtended and Enterprise editions. Upgrade is possible with a new license. No reinstallation required. Prices do not include manpower. Core Packages can only be upgraded as a whole, no single camera upgrade possible.

Product	Licensing	Code	Price
Upgrade Core Packages to Basic	per camera in package	U-C/B	€ 40,00
Upgrade Core to eXtended for Camera License	per camera	UC-C/X	€ 90,00
Upgrade Core to eXtended for User License	per user	UU-C/X	€ 145,00
Upgrade Core to Enterprise for Camera License	per camera	UC-C/E	€ 170,00
Upgrade Core to Enterprise for User License	per user	UU-C/E	€ 225,00
Upgrade Basic to eXtended for Camera License	per camera	UC-B/X	€ 50,00
Upgrade Basic to eXtended for User License	per user	UU-B/X	€ 145,00
Upgrade Basic to Enterprise for Camera License	per camera	UC-B/E	€ 130,00
Upgrade Basic to Enterprise for User License	per user	UU-B/E	€ 225,00
Upgrade eXtended to Enterprise	per camera and user	U-X/E	€ 80,00

1.6.3 Update fees between Versions

Update fees between versions entitle the customer to update to new software versions and include 1 year of Software Assurance. Prices do not include manpower.

Product	Licensing	Code	Price
Update between Core Editions	per camera	U-R-C	€ 18,00
Update between Basic Editions	per camera	U-R-B	€ 36,00
Update between eXtended Editions	per camera and user	U-R-X	€ 54,00
Update between Enterprise Editions	per camera and user	U-R-E	€ 82,00

2 NETAVIS Observer Modules

2.1 NETAVIS Observer Client Modules

Product	Licensing	Code	Price
Client for Smartphone & Tablet	per user	MCST	€ 45,00
Client for iPad	per user	MCiP	€ 145,00
Layout Navigation	per user	LNT	€ 95,00
Video Wall Control- 3 clients	per package	VWC	€ 1.500,00
Video4Web – 10 sessions	per package	V4W-10	€ 205,00
Video4Web – 100 sessions	per package	V4W-100	€ 490,00
Video4Web – 1.000 sessions	per package	V4W-1000	€ 1.980,00

2.1.1 Software Assurance

For detailed information about Software Assurance Agreements and its conditions please refer to section 1.6 Software Assurance & Upgrades in this document.

Product	Licensing	Code	Price
SWA for Video Wall Control for 1 year	per package	SWA-VWC-1	€ 180,00
SWA for Video Wall Control for 3 year	per package	SWA-VWC-3	€ 432,00

2.1.2 Client for Smartphone & Tablet

Client for Smartphone & Tablet allows for live viewing of individual cameras from a camera tree in both portrait and landscape screen orientations when connected to an Observer system. Note: Only MJPEG streams are supported. Recommended browsers are Chrome or stock browser on Android; Safari on iOS; stock browser on Windows Phone 8. NETAVIS Client for Smartphone & Tablet module is licensed per user.

2.1.3 Client for iPad

Client for iPad supports mobile live viewing in MJPEG of multiple cameras, archive access of MJPEG streams and full layout control for any camera connected to an Observer system. It is available on the iTunes App Store and requires iOS 6 or later. NETAVIS Client for iPad module is licensed per user.

2.1.4 Layout Navigation

Layout Navigation is a module that facilitates navigation of camera systems and control via drag and drop and icons. The navigation is based on graphical layouts that correspond to the physical environment of the installation such as building plans, floor plans, maps and other images. With its close integration with Observer client, Layout Navigation is an ideal solution for large systems to promote good overview and control. NETAVIS Layout Navigation module is licensed per user.

2.1.5 Video Wall Control

The Observer module Video Wall Control facilitates the management of video walls with up to 10 x 10 screens built from standard IT monitors which are connected to Observer client machines. Instead of having control of the own monitors only, Video Wall Control supports the flexible control of Observer views and viewports of any monitor of another client machine in the Observer system. Every client machine whose monitors should be controlled this way has to be licensed for Video Wall Control.

In an example installation consisting of 5 Observer client machines, 4 of them should provide a video wall of 4x4 monitors. To manage these 16 screens from the 5th client machine in this Observer system, 4 "video wall client machines" are to be licensed.

2.1.6 Video4Web

Video4Web replaces Snapplet (Observer versions up to 4.4.x) with a significantly more versatile solution for embedding cameras' live video streams into standard websites. It supports full screen mode, doesn't require having Java installed and works with desktop as well as mobile browsers. Even old versions of Internet Explorer without MJPEG support are supported.

One Video4Web session requires one Video4Web license. In case 100 users are watching a webpage which contains one Video4Web, they require 100 licenses. In case that the page contains 2 Video4Webs, that will require 200 licenses. Therefore, Video4Web licenses are available in packages of 10, 100, 1.000. Conditions stated in this paragraph and prices for Video4Web are valid for Snapplet (available in NETAVIS Observer up to version 4.4.x) likewise.

2.2   NETAVIS Observer Server Modules

Product	Licensing	Code	Price
ABS Bandwidth Management	per camera	ABS	€ 30,00
Archive Encryption	per server	AEN	€ 225,00
Active Directory Integration	per server	ADI	€ 225,00
SNAP XML Interface	per session	XML	€ 500,00
SNAP URL Interface	per session	URL	€ 500,00
SNMP Support	per server	SNMP	€ 225,00

2.2.1 Software Assurance

For detailed information about Software Assurance Agreements and its conditions please refer to section 1.6 Software Assurance & Upgrades in this document.

Product	Licensing	Code	Price
Software Assurance for SNAP XML or URL for 1 year	per session	SWA-SNAP-1	€ 60,00
Software Assurance for SNAP XML or URL for 3 years	per session	SWA-SNAP-3	€ 144,00

2.2.2 ABS Bandwidth Management

Observer is also suitable for low-bandwidth environments due to its ABS Bandwidth Management module. Regardless of the camera, streaming resolution or format, it reduces and manages the bandwidth needed for transmitting video streams from server to clients to a predefined value. NETAVIS ABS Bandwidth Management module is licensed per camera.

2.2.3 Archive Encryption

Whereas the optional encryption of camera-server and server-client-connections is included in any NETAVIS Observer Edition for free, the additional module NETAVIS Archive Encryption allows for the configuration to encrypt all recordings in the archive. This means that the recordings are not watchable without the necessary encryption key, even when the hard drives are stolen. NETAVIS Archive Encryption module is licensed per server.

2.2.4 Active Directory Integration

Observer integrates with Active Directory (AD) / LDAP servers and is thus suitable for complex and large-scale Active Directory environments. Users can therefore be managed within an (existing) AD/LDAP infrastructure and simply be matched to user groups with customizable rights in Observer.

2.2.5 SNAP XML Interface

Observer can be integrated with all kinds of systems and applications via SNAP XML. It is an XML-based interface which allows bidirectional communication between Observer and other software systems. NETAVIS SNAP XML module is licensed per session.

In an example installation, one Observer server has two open interface sessions to the same 3rd party application. The same server has another open session to another 3rd party application. Such a setup requires three NETAVIS SNAP XML licenses.

2.2.6 SNAP URL Interface

SNAP URL is an interface which allows bidirectional communication between Observer and other software systems via commands embedded in URLs. NETAVIS SNAP URL module is licensed per session.

In an example installation, one Observer server has two open interface sessions to the same 3rd party application. The same server has another open session to another 3rd party application. Such a setup requires three NETAVIS SNAP URL licenses.

2.2.7 SNMP Support

With SNMP Support Observer systems allows for system monitoring by this common IT standard. A broad variety of operating system and application events can be communicated to monitoring systems. Thereby failures such as camera malfunctions can be detected and addressed even faster. Also events such as iCAT detections can be forwarded accordingly. NETAVIS SNMP Support module is licensed per server.

2.3   NETAVIS iCAT Modules

Product	Licensing	Code	Price
iCAT Video Analytics	per camera	iCAT	€ 295,00
iCAT Sabotage Detection	per camera	SABO	€ 15,00
iCAT Face Detection	per camera	FAD	€ 1.750,00
iCAT Traffic	per camera	iCAT-T	€ 1.750,00
iCAT Number Plate Recognition FAST	per lane	NPR-F	€ 3.960,00
iCAT Number Plate Recognition SLOW	per lane	NPR-S	€ 1.980,00
iCAT NPR Installation Service Pack	per installation	NPR-SP	€ 2.080,00
iCAT NPR Service Pack Extension	per lane	NPR-SPE	€ 520,00

2.3.1 Software Assurance

For detailed information about Software Assurance Agreements and its conditions please refer to section 1.6 Software Assurance & Upgrades in this document.

Product	Licensing	Code	Price
Software Assurance for iCAT for 1 year	per camera	SWA-iCAT-1	€ 36,00
Software Assurance for iCAT for 3 years	per camera	SWA-iCAT-3	€ 86,00
SWA for Face Detection for 1 year	per camera	SWA-FAD-1	€ 180,00
SWA for Face Detection for 3 years	per camera	SWA-FAD-3	€ 432,00
SWA for iCAT Traffic for 1 year	per camera	SWA-iCAT-T-1	€ 180,00
SWA for iCAT Traffic for 3 years	per camera	SWA-iCAT-T-3	€ 432,00
SWA for iCAT NPR FAST for 1 year	per lane	SWA-NPR-F-1	€ 360,00
SWA for iCAT NPR FAST for 3 years	per lane	SWA-NPR-F-3	€ 864,00
SWA for iCAT NPR SLOW for 1 year	per lane	SWA-NPR-S-1	€ 180,00
SWA for iCAT NPR SLOW for 3 years	per lane	SWA-NPR-S-3	€ 432,00

2.3.2 iCAT Video Analytics

NETAVIS iCAT Video Analytics is the powerful and easy-to-configure module for advanced video usage like perimeter security and people counting. It includes object detection and tracking mechanisms as well as a statistics module with integration to the event management system of NETAVIS Observer. NETAVIS iCAT Video Analytics module is seamlessly integrated in every NETAVIS Observer system and activated by license keys per camera.

2.3.3 iCAT Sabotage Detection

NETAVIS iCAT Sabotage Detection can recognize three types of camera sabotage: defocusing a camera, covering a camera, and moving a camera. In all three cases events are generated to notify

users of the sabotage or send an alarm. NETAVIS iCAT Sabotage Detection module is licensed per camera.

2.3.4 iCAT Face Detection

NETAVIS iCAT Face Detection can detect and count faces in a video stream. Additionally it can also provide an age group and gender estimation for each detected face. The resulting data can be made available to other systems for further processing and analysis. NETAVIS iCAT Face Detection module is licensed per camera.

2.3.5 iCAT Traffic

NETAVIS iCAT Traffic is a module which extends Observer with three applications to analyze traffic and detect dangerous situations on highways. Stopped Vehicle Detection results in an alert in case a vehicle stops on a road, an emergency lane or an exit lane, so traffic monitoring operators can react accordingly. Traffic Monitoring assesses the speed and density of road traffic. It can thereby detect traffic jams, low traffic, and other traffic patterns and alert responsible monitoring centers accordingly. Wrong Way Detection results in an alert if a car is going into the wrong direction on a normal road or special segments such as an exit lane. These alerts can then be handled by operators to warn other drivers of the dangerous situation.

2.3.6 iCAT Number Plate Recognition

iCAT Number Plate Recognition is a module that enables the detection of vehicle number plates and is seamlessly integrated with the rest of NETAVIS Observer. It can be used in vehicle entry, parking, and free flow scenarios and provides number plate data for a variety of security (e.g. access control) and business applications (e.g. customer analytics).

iCAT Number Plate Recognition supports number plates from over 60 countries, including all of Europe, Russia and the Arabian Peninsula and is available for two different specific scenarios:

- Fast/High Speed: Developed for free flow scenarios and can detect number plates on fast moving vehicles.
- Slow Speed: Designed for slow speed scenarios and is limited to one number plate recognition every three seconds.

Please note: No iCAT NPR license will be issued without the order of iCAT NPR Services corresponding to the number of lanes in the project.

2.3.6.1   NPR Service Pack

The prerequisite of any NETAVIS iCAT NPR project is professional manpower in the presales stage as well as in the installation process. To ensure project success, the NPR Service Pack includes 2 man days for the following services:

- Presales engineering for 1 NPR lane
- On-site installation of the NPR software
- On-site configuration of 1 NPR lane including triggers and actions

Please note: No NETAVIS iCAT NPR license will be issued without the order of NPR Services according to the number of lanes in the project.

2.3.6.2 NPR Service Pack extension

The NPR Service Pack extension includes the following services:

- Presales engineering for 1 NPR lane
- On-site configuration of 1 NPR lane including triggers and actions

Please note: No NETAVIS iCAT NPR license will be issued without the order of NPR Services according to the number of lanes in the project.

2.4 NETAVIS Special Modules

Product	Licensing	Code	Price
CarReader	per lane	CR	€ 1.980,00
CarReader Client	per user	CR-C	€ 600,00
CarReader Interface	per session	CR-I	€ 1.500,00
NPR Installation Service Pack	per Installation	NPR-SP	€ 2.080,00
NPR Service Pack Extension	per lane	NPR-SPE	€ 520,00
Number Plate Recognition Tower	per piece	NPR-T	€ 2.385,00
POS Monitor	per POS	NPOS	upon request
Caberra	per project	CABERRA	upon request
NETAVIS Dashboard	per project	NDB	upon request

2.4.1 Software Assurance

For detailed information about Software Assurance Agreements and its conditions please refer to section 1.6 Software Assurance & Upgrades in this document.

Product	Licensing	Code	Price
SWA for CarReader for 1 year	per lane	SWA-CR-1	€ 180,00
SWA for CarReader for 3 years	per lane	SWA-CR-3	€ 432,00

2.4.2 CarReader

EU number plates on vehicles are detected in video streams and can be used for a variety of applications, for example vehicle access management at facilities or in public parking garages. The number plate recognition can be combined with features such as motion detection as well as integrated with other external systems such as barriers or transponder chip solutions. NETAVIS CarReader is licensed per lane.

NETAVIS CarReader projects require professional manpower and special hardware equipment, therefore pricing is offered only after detailed project specifications with the responsible partner manager and the presales department of NETAVIS Software conforms to the price given in this section.

Please note: No CarReader license will be issued without the order of NPR Services corresponding to the number of lanes in the project.

2.4.2.1 CarReader Client

This is an additional user client for the CarReader module in case more than one active users are required. NETAVIS CarReader Client is licensed per user.

2.4.2.2 CarReader Interface

CarReader Interface is an interface which allows bidirectional communication between the CarReader Server and a 3rd party systems (database, TCP/IP or SQL). CarReader Interface module is licensed per session.

2.4.2.3 NPR Service Pack

The prerequisite of any NETAVIS CarReader project is professional manpower in the presales stage as well as in the installation process. To ensure project success, the NPR Service Pack includes 2 man days for the following services:

- Presales engineering for 1 NPR lane
- On-site installation of the NPR software
- On-site configuration of 1 NPR lane including triggers and actions

Please note: No CarReader license will be issued without the order of NPR Services according to the number of lanes in the project.

2.4.2.4 NPR Service Pack extension

The NPR Service Pack extension includes the following services:

- Presales engineering for 1 NPR lane
- On-site configuration of 1 NPR lane including triggers and actions

Please note: No CarReader license will be issued without the order of NPR Services according to the number of lanes in the project.

2.4.2.5 Number Plate Recognition Tower

The Number Plate Recognition Tower is an aluminium housing designed for ground erection next to vehicle access gates and barriers. It provides everything needed for reliable number plate recognition including the MOBOTIX M24M Secure Night NPR camera.

2.4.3 POS Monitor

POS Monitor is an intelligent windows-based video monitoring of point of sales transactions. It enables to detect and reduce cashier-related mistakes, misunderstandings and even fraud. Flexible

archive search tags like "discounts", or "staff name" and the viewing of bon and video stream together ensure a clear picture of what happens at the cash desk.

NETAVIS POS Monitor module requires professional manpower and correct hardware equipment, therefore pricing is offered only after detailed project specifications with the responsible partner manager and the presales department of NETAVIS Software.

2.4.4 Caberra

Caberra is a software solution that combines the power of video management and video analytics with an automatic work flow engine that interacts with any addressable physical device.

Caberra requires professional manpower and presales support, therefore pricing is offered only after detailed project specifications with the responsible partner manager and presales department of NETAVIS Software GmbH.

2.4.5 NETAVIS Dashboard

The NETAVIS Retail Dashboard is a tool to increase sales, and thereby create additional value with video surveillance infrastructures. The browser-based dashboard allows easy understanding of customer frequencies and customer segmentation, thus provides clear knowledge of customer potential.

2.4.6 Update fees for Modules

Update fees between versions entitle the customer to update to new software versions and include 1 year of Software Assurance. Prices do not include manpower.

Product	Licensing	Code	Price
Update fee for Video Wall Control	per package	U-VWC	€ 540,00
Update fee for SNAP XML or URL Interface	per session	U-XML	€ 180,00
Update fee for iCAT Video Analytics	per camera	U-iCAT	€ 108,00
Update fee for iCAT Face Detection	per camera	U-FAD	€ 540,00
Update fee for iCAT Traffic	per camera	U-ICAT-1	€ 540,00
Update fee for iCAT NPR FAST	per lane	U- NPR-F	€ 1080,00
Update fee for iCAT NPR SLOW	per lane	U- NPR-S	€ 540,00
Update fee for CarReader	per lane	U-CR	€ 540,00

3 Services & Accessories

3.1 Presales Services

Initial technical presales package consists of a minimum project recommendation including exemplary high-level architecture including storage and bandwidth calculation and server recommendation (relevant design parameters) based on partner information, specified through NETAVIS project questionnaire (project site maximum 50 cameras).

Advanced technical presales packages as described above, additionally including detailed hardware specifications, and the detailed design of simple, complex or special system setups.

Product	Invoicing	Code	Price
Initial technical presales package	per package	ITPP	€ 130,00
Advanced technical presales package	per hour	ATPP	upon request

3.2 Installation & After Sales Services

NETAVIS technical support performs a remote system check to analyze a NETAVIS Observer Video system, including network and hardware settings, to optimize its setup. System Check requires an appropriate remote access. On-site manpower rates are excluding travel and accommodation costs.

Product	Invoicing	Code	Price
System Check	per check	NOSC	€ 450,00
Remote technical support, per hour	per hour	MPRH-R	€ 130,00
On-site technical support, per hour	per hour	MPRH	€ 130,00
On-site technical support, per day	per day	MPRD	€ 1.040,00

3.3 Service Level Agreements

The minimum service period is 12 months and it is automatically renewed at the end of the contract period. The SLA can be terminated at the end of each contract year respecting a 3 months termination period. The subject of a service level agreement is one end user project; its volume is the number of licenses. The exact scope has to be redefined before each renewal (based on the active licenses and planned changes). Service Level Agreements require an appropriate remote access.

Product	Invoicing	Code	Price
Software Support Service Basic	per project	SLA-B	upon request
Software Support Service Premium	per project	SLA-P	upon request

The **Software Support Service Basic** includes the following services:

- Software Assurance
- Fine Tuning of the Installation
  NETAVIS technical support assists you with fine tuning of your installation
  (optimization of the system configuration excluding video analytics).
- Fixing of NETAVIS Software Problems
  NETAVIS supports your problem analysis of the video surveillance solution. This service

supports the fixing of NETAVIS Software problems (no hardware or infrastructure problems) with a response time of next business day

- Included service volume of minimum 1 h / quarter of (phone or ticket handling), the exact volume depends on the size of the system

The **Software Support Service Premium** includes the following services:

- Software Assurance
- Fine tuning of the Installation
  NETAVIS technical support assists you with fine tuning of your installation
  (optimization of the system configuration excluding video analytics).
- Fixing of NETAVIS Software Problems
  NETAVIS supports your problem analysis of the video surveillance solution. This service supports the fixing of NETAVIS Software problems (no hardware or infrastructure problems) with a response time of next business day
- Included service volume of minimum 1 h / quarter of (phone or ticket handling), the exact volume depends on the size of the system
- Active System Monitoring
  One NETAVIS login per quarter (checking log files, system load and system performance). The active system monitoring frequently checks the proper operation of your system. System deficiencies will be reported if detected. Documentation about the current system status is given.

Please contact our sales team for further Service Level Agreement details at sales@netavis.net.

3.4   NETAVIS Academy Trainings

NETAVIS Observer full-day workshops for distributors and system integrators are offered in German and English language and will be adjusted to participants. A minimum number of 3 persons is required, NETAVIS reserves the right to reschedule or cancel trainings in case this requirement is not met. Participation is limited with a maximum number of seven participants. Due to technical equipment, trainings are taking place at NETAVIS in Vienna, AUT preferably. Information on scheduled trainings is available at academy@netavis.net.

Basic Training and Custom Trainings for advanced Topics can be booked on demand for groups of 3 to 7 participants at an external venue as well. In this case, the prices do not include travel costs and accommodation of the trainer and costs of venue and participants equipment.

3.4.1 Basic Training

NETAVIS Academy Basic Training provides a good foundation to work with NETAVIS Software for technical as well as sales persons. The content includes valuable information about NETAVIS Software and the main features and advantages of Observer and iCAT as well as detailed information on system architecture, server hardware, installation and clients.

Product	Invoicing	Code	Price
NETAVIS Academy Basic Training	per person	NTB	€ 350,00

| NETAVIS Academy Basic Training | per group (max 7) | NTB-G | € 1.040,00 |

3.4.2 Custom Trainings

Training content can be adjusted according to your needs, please contact academy@netavis.net for details.

Product	Invoicing	Code	Price
NETAVIS Academy Custom Training	per person	NTC	€ 350,00
NETAVIS Academy Custom Training	per group (max 7)	NTC-G	€ 1.040,00

3.5 Accessories

Product	Invoicing	Code	Price
Installation DVD of NETAVIS Observer 4	per piece	IDVD	€ 50,00
Barix Barionet Module (Web I/O Module)	per piece	BBM	Upon request
Network Protocol Converter for POS integrations (NPC II)	per piece	NPC-II	Upon request
Number Plate Recognition Tower for details please refer to section 2.4.2.5	per piece	NPR-T	€ 2.385,00

4   Terms and Conditions

Scope

The following Terms and Conditions apply to all offers, contracts, deliveries and services as well as any and all legal relationships between NETAVIS Software GmbH and other parties.

In individual cases, deviations from these Terms and Conditions can be agreed to; however, such deviations must be in writing and require the official company signatures of both contracting parties.

The Terms and Conditions of the customer or client are not automatically recognized and have no validity, even in the event that our conditions do not explicitly contradict such.

Offers and Contracts

Our offers and price lists are nonbinding and so do not serve as assurance of attributes. Orders are accepted in written or facsimile form and require our written confirmation. Thus a contract for purchase takes effect only upon our confirmation of an order. A bill can also directly substitute for an order confirmation.

If NETAVIS Software is awarded a contract to create an individual software solution (that is not covered by NETAVIS standard functionality), then this necessitates a Requirements Definition signed by both parties to serve as the basis for development work. The responsibility for the completeness of this Requirements Definition rests with the customer.

NETAVIS Software GmbH reserves the right to modify specifications and/or the functionality of its product on the basis of technical progress in general; no rights of any kind shall be derived against NETAVIS Software GmbH as a result of such modifications. Specifications from descriptions, specification sheets, presentations or other documentation serve only to describe NETAVIS Software products and services, even if they are submitted along with offers or order confirmations.

In the event of nonfulfillment of the contract on the part of the customer, NETAVIS Software GmbH can bill the customer for 25% of the total value of the contract as a cancellation fee.

Pricing

All retail prices are net prices in € and are ex works Vienna exclusive of value-added (sales) tax or any other applicable charges (customs, etc.). Packing and shipping are billed separately based on actual costs.

Payment Conditions

Bills from NETAVIS Software GmbH are payable in full on receipt. Any deficiencies in a business transaction do not entitle the customer to refrain from paying open, due bills or to make deductions from such. If matters come to the attention of NETAVIS Software GmbH after the signing of the contract that diminish the creditworthiness of the customer, then all open claims fall due for payment immediately. In such a case NETAVIS Software GmbH is entitled to make deliveries only upon prepayment or provision of corresponding securities.

If a payment is not made within three days after receipt of a bill from NETAVIS Software GmbH, this entitles NETAVIS to terminate the contract or to demand damages due to nonfulfillment. If the customer delays payment, NETAVIS Software GmbH is entitled to add late charges in the form of interest from the due date to the date of actual payment. Such late charges can be up to 5% p.a. over the corresponding discount rate of the Austrian National Bank.

Delivery Conditions and Deadlines

All delivery deadlines on the part of NETAVIS Software GmbH are nonbinding and subject to the restriction that NETAVIS receives deliveries on time. Deadlines are set based on the day when all technical and commercial details of a contract have been clarified in writing. Partial deliveries are possible.

In the event of delays on the part of the customer, any specified delivery deadlines are extended, without restricting the rights of NETAVIS Software GmbH, by at least the time period that the customer is late.

If NETAVIS Software GmbH is late with deliveries, then the customer must first set an appropriate new deadline. If NETAVIS Software GmbH fails to react to notification of delay, then the customer has the right to terminate the contract. In the case of a force majeur or other unforeseen, extraordinary events, the deadline for NETAVIS Software GmbH extends by the duration of such events. If the fulfillment of a contract becomes unreasonable or impossible due to such events, then NETAVIS Software GmbH is thereby released from the duty of such fulfillment.

Shipping and Assumption of Liability

Delivery occurs at the expense and risk of the customer to the address specified by the customer. The transfer of risk to the customer occurs with the handover to the first transport firm.

If shipment is delayed or prevented due to the fault of the transport firm or the customer, then the transfer of risk occurs with written notification of a willingness on the part of NETAVIS Software GmbH to deliver to the customer.

Retention of Ownership

All delivered products and software licenses remain the property of NETAVIS Software GmbH until the customer has made full payment. If at the time of delivery payments are still open from other business transactions with the customer, then NETAVIS Software GmbH retains the right to withhold delivery without further consequences for NETAVIS Software GmbH until the customer has paid all open claims.

In the event of any breach of contract on the part of the customer, especially in the case of late payment, NETAVIS Software GmbH is entitled to demand the return of the contract object and the customer is obliged to honor such demand.

Deficiencies and Warranty

After receiving the contracted object, the customer is obliged to carefully check the object. Obvious deficiencies are to be reported in writing immediately, yet at the latest 10 days after delivery; in lieu of such a deficiency report, the contracted object shall be deemed to be free of obvious deficiencies. For deliveries to resellers, a report of not obvious deficiencies must be sub-mitted in writing within 14 calendar days after discovery of such deficiencies. This is a cut-off period. Warranty claims apply only if the contracted objects are returned to NETAVIS Software GmbH in their original packaging.

NETAVIS Software GmbH disclaims all warranties on modified, processed or further developed contract objects, as well as such objects that have obviously been improperly handled. Likewise NETAVIS Software GmbH disclaims all warranties on contract objects that have been partially or completely damaged through improper operation, wrong connection, or usage, installation or setup contrary to the specifications.

For business transactions with end users, the conditions prescribed by law for warranty apply. If the customer is a reseller and if no other agreement has been made, then NETAVIS Software GmbH's warranty on the contract object is 12 months from the date of delivery. The arrangements on presumption in accordance with §924 ABGB (section 924 of the General Civil Code of Austria) and the right of recourse in accordance with §933 ABGB in the case of contracts between businesspersons are explicitly excluded.

Liability

NETAVIS Software GmbH will not be liable for damage claims of any kind, in particular for indirect damages that do not occur on the contract object itself, in particular outside the warranty scope and period. The only exception would be if intent or extreme negligence on the part of NETAVIS Software GmbH could be proven. NETAVIS Software GmbH explicitly excludes any damage claims for loss of capital or interest, personnel and costs of outside services, stoppage of production, down times, and replacement equipment, that result from damaged product, breakdowns or improper functioning of the software, delays in deliveries or purchase of replacement parts.

Liability under product liability law is not affected. All other claims against NETAVIS Software GmbH are subject to a statute of limitations of at most 6 months after the customer receives the contract object.

Special Conditions for NETAVIS

For NETAVIS standard packages, with the purchase of NETAVIS licenses from NETAVIS Software GmbH or from a dealer or system integrator authorized by us, the customer acquires the exclusive and absolutely nontransferable right of usage of the NETAVIS licenses on a single, precisely specified NETAVIS system.

The customer acquires this right of usage by means of a license key that is computed from the number of cameras and users in the system as well as the server hardware on which NETAVIS is installed. This license key is given to the customer by NETAVIS Software GmbH when the customer first puts his system into operation and transfers the product code generated thereby per e-mail or fax to NETAVIS Software GmbH. In individual cases the purchase of special software of functionality is possible if a unique tailored solution is developed for the customer at his request. In this case NETAVIS Software GmbH can transfer all rights to this solution to the customer.

Jurisdiction

The exclusive court of jurisdiction is agreed to be the Court of Arbitration in Vienna. Inasfar as no other terms and conditions have been specified above, the "Allgemeinen Lieferbedingungen der Elektro- und Elektronikindustrie Österreichs (Terms and Conditions for Deliveries in the Electrical and Electronic Industry of Austria)", published by the Fachhandel der Elektroindustrie Österreichs (Retail Branch of the Electrical Industry of Austria), applies in its current edition.

Severability

If any of these Terms and Conditions shall be deemed invalid, void, or for any reason unenforceable, that condition shall be deemed severable and shall not affect the validity and enforceability of any remaining condition. Invalid, void or unenforceable conditions are to be replaced by conditions that as nearly as possible achieve the intended economic purpose.

5 NETAVIS Price Summaries

5.1 Software License Summary

Product	Licensing	Code	Price
Observer Core 4-pack	per package	NCL-C-4	€ 220,00
Observer Core 8-pack	per package	NCL-C-8	€ 440,00
Observer Core 12-pack	per package	NCL-C-12	€ 660,00
Observer Core User License	per 2 additional users	NUL-C	€ 110,00
Observer Basic Camera License	per camera	NCL-B	€ 95,00
Observer Basic 16-pack	per package	NCL-B-16	€ 990,00
Observer eXtended Camera License	per camera	NCL-X	€ 145,00
Observer eXtended User License	per user	NUL-X	€ 145,00
Observer Enterprise Camera License	per camera	NCL-E	€ 225,00
Observer Enterprise User License	per user	NUL-E	€ 225,00
Client for Smartphone & Tablet	per user	MCST	€ 45,00
Client for iPad	per user	MCiP	€ 145,00
Layout Navigation	per user	LNT	€ 95,00
Video Wall Control – 3 Clients	per package	VWC	€ 1.500,00
Video4Web – 10 sessions	per package	V4W-10	€ 205,00
Video4Web – 100 sessions	per package	V4W-100	€ 490,00
Video4Web – 1.000 sessions	per package	V4W-1000	€ 1.980,00
ABS Bandwidth Management	per camera	ABS	€ 30,00
Archive Encryption	per server	AEN	€ 225,00
Active Directory Integration	per server	ADI	€ 225,00
SNAP XML Interface	per session	XML	€ 500,00
SNAP URL Interface	per session	URL	€ 500,00
SNMP Support	per server	SNMP	€ 225,00
iCAT Video Analytics	per camera	iCAT	€ 295,00
iCAT Sabotage Detection	per camera	SABO	€ 15,00
iCAT Face Detection	per camera	FAD	€ 1.750,00
iCAT Traffic	per camera	iCAT-T	€ 1.750,00
iCAT Number Plate Recognition FAST	per lane	NPR-F	€3.960,00
iCAT Number Plate Recognition SLOW	per lane	NPR-S	€1.980,00
iCAT Number Plate Recognition CarReader	per lane	CR	€ 1.980,00
CarReader Client	per user	CR-C	€ 600,00
CarReader Interface	per session	CR-I	€ 1.500,00
NPR Installation Service Pack	per Installation	NPR-SP	€ 2.080,00
NPR Service Pack Extension	per lane	NPR-SPE	€ 520,00
POS Monitor	per POS	NPOS	upon request
Caberra	per project	CABERRA	upon request
NETAVIS Dashboard	per project	NDB	upon request

5.2 Software Assurance and Update Summary

Product	Licensing	Code	Price
Software Assurance for Core 4-pack for 1 year	per package	SWA-C-4-1	€ 25,00
Software Assurance for Core 4-pack for 3 years	per package	SWA-C-4-3	€ 60,00
Software Assurance for Core 8-pack for 1 year	per package	SWA-C-8-1	€ 50,00
Software Assurance for Core 8-pack for 3 years	per package	SWA-C-8-3	€ 120,00
Software Assurance for Core 12-pack for 1 year	per package	SWA-C-12-1	€ 75,00
Software Assurance for Core 12-pack for 3 years	per package	SWA-C-12-3	€ 180,00
Software Assurance for Basic Camera for 1 year	per camera	SWA-B-1	€ 12,00
Software Assurance for Basic camera for 3 years	per camera	SWA-B-3	€ 30,00
Software Assurance for eXtended for 1 year	per camera and user	SWA-X-1	€ 18,00
Software Assurance for eXtended for 3 years	per camera and user	SWA-X-3	€ 45,00
Software Assurance for Enterprise for 1 year	per camera and user	SWA-E-1	€ 27,00
Software Assurance for Enterprise for 3 years	per camera and user	SWA-E-3	€ 65,00
Software Assurance for Enterprise for 5 years	per camera and user	SWA-E-5	€ 108,00
SWA for Video Wall Control for 1 year	per package	SWA-VWC-1	€ 180,00
SWA for Video Wall Control for 3 year	per package	SWA-VWC-3	€ 432,00
Software Assurance for SNAP XML or URL for 1 year	per session	SWA-SNAP-1	€ 60,00
Software Assurance for SNAP XML or URL for 3 years	per session	SWA-SNAP-3	€ 144,00
Software Assurance for iCAT for 1 year	per camera	SWA-iCAT-1	€ 36,00
Software Assurance for iCAT for 3 years	per camera	SWA-iCAT-3	€ 86,00
SWA for Face Detection for 1 year	per camera	SWA-FAD-1	€ 180,00
SWA for Face Detection for 3 years	per camera	SWA-FAD-3	€ 432,00
SWA for iCAT Traffic for 1 year	per camera	SWA-iCAT-T-1	€ 180,00
SWA for iCAT Traffic for 3 year	per camera	SWA-iCAT-T-3	€ 432,00
SWA for CarReader for 1 year	per lane	SWA-CR-1	€ 180,00
SWA for CarReader for 3 year	per lane	SWA-CR-3	€ 432,00
SWA for iCAT NPR FAST for 1 year	per lane	SWA-NPR-F-1	€ 360,00
SWA for iCAT NPR FAST for 3 years	per lane	SWA-NPR-F-3	€ 864,00
SWA for iCAT NPR SLOW for 1 year	per lane	SWA-NPR-S-1	€ 180,00
SWA for iCAT NPR SLOW for 3 years	Per lane	SWA-NPR-S-3	€ 432,00
Update between Core Editions	per camera	U-R-C	€ 18,00
Update between Basic Editions	per camera	U-R-B	€ 36,00
Update between eXtended Editions	per camera and user	U-R-X	€ 54,00
Update between Enterprise Editions	per camera and user	U-R-E	€ 82,00
Update fee for Video Wall Control	per package	U-VWC	€ 540,00
Update fee for SNAP XML or URL Interface	per session	U-SNAP	€ 180,00
Update fee for iCAT Video Analytics	per camera	U-ICAT	€ 108,00
Update fee for iCAT Face Detection	per camera	U-FAD	€ 540,00
Update fee for iCAT Traffic	per camera	U-ICAT-1	€ 540,00
Update fee for iCAT NPR FAST	per lane	U- NPR-F	€ 1080,00
Update fee for iCAT NPR SLOW	per lane	U- NPR-S	€ 540,00
Update fee for CarReader	per lane	U-CR	€ 540,00

5.3   Upgrade Summary

Upgrade Core Packages to Basic	per camera in package	U-C/B	€ 40,00
Upgrade Core to eXtended for Camera License	per camera	UC-C/X	€ 90,00
Upgrade Core to eXtended for User License	per user	UU-C/X	€ 145,00
Upgrade Core to Enterprise for Camera License	per camera	UC-C/E	€ 170,00
Upgrade Core to Enterprise for User License	per user	UU-C/E	€ 225,00
Upgrade Basic to eXtended for Camera License	per camera	UC-B/X	€ 50,00
Upgrade Basic to eXtended for User License	per user	UU-B/X	€ 145,00
Upgrade Basic to Enterprise for Camera License	per camera	UC-B/E	€ 130,00
Upgrade Basic to Enterprise for User License	per user	UU-B/E	€ 225,00
Upgrade eXtended to Enterprise	per camera and user	U-X/E	€ 80,00

5.4   Service & Accessories and Training Summary

Product	Invoicing	Code	Price
Initial technical presales package	per package	ITPP	€ 130,00
Advanced technical presales package	per hour	ATPP	upon request
System Check	per check	NOSC	€ 450,00
Remote technical support, per hour	per hour	MPRH-R	€ 130,00
On-site technical support, per hour	per hour	MPRH	€ 130,00
On-site technical support, per day	per day	MPRD	€ 1.040,00
Software Support Service Basic	per project	SLA-B	upon request
Software Support Service Premium	per project	SLA-P	upon request
NETAVIS Academy Basic Training	per person	NTB	€ 350,00
NETAVIS Academy Basic Training	per group (max 7)	NTB-G	€ 1.040,00
NETAVIS Academy Custom Training	per person	NTC	€ 350,00
NETAVIS Academy Custom Training	per group (max 7)	NTC-G	€ 1.040,00
Installation DVD of NETAVIS Observer 4	per piece	IDVD	€ 50,00
Barix Barionet Module (Web I/O Module)	per piece	BBM	upon request
Network Protocol Converter for POS integrations	per piece	NPC-II	upon request
Number Plate Recognition Tower	per piece	NPR-T	€ 2.385,00